

Privacy Agreement Personal Data Processing - GDPR

Contact form - site www.universalsa.ro

The contact form on our site collects your name, surname, e-mail address, telephone number if you choose to communicate with us by completing the contact form so that we can contact and respond to your request. You can also contact us directly by e-mail or telephone, in which case you are not required to fill in the form and therefore provide us with your personal data. We process your personal data in a legitimate interest in order to be able to respond to the requests you have made by completing the contact form if you have chosen this way of communication. Your e-mail addresses can be processed as clients of our company and for the purpose of submitting commercial offers and information. Please check the option corresponding to your choice on commercial information before submitting your request.

The period for which data will be processed for new visitors or who are not in a contractual relationship with our company is 24 months.

YOUR RIGHTS:

Right of access of the data subject it means that you have the right to obtain a confirmation from us that we are processing or not the personal data that concern you and, if so, access to the data and information on how the data is processed.

Right to Rectification it refers to correction, without undue delay, of inaccurate personal data. The correction shall be communicated to each consignee to whom the data were transmitted, unless this proves impossible or implies disproportionate efforts.

Right to delete data ("Right to be forgotten") it means that you have the right to request that we delete your personal data without undue delay if one of the following reasons applies:

- they are no longer required to fulfil the purposes for which they were collected or processed;
- you withdraw your consent and there is no other legal basis for processing;
- oppose processing and there are no legitimate reasons to prevail;
- personal data have been processed illegally;
- personal data must be deleted for compliance with a statutory obligation.

Right to restriction of processing may be exercised if:

- the person disputes the accuracy of the data, for a period which allows us to verify the accuracy of the data;
- the processing is illegal and the person opposes the deletion of personal data, asking instead for restriction;
- if our company no longer needs personal data for the purpose of processing, but the person asks them for the finding, exercising or defending a right in court;

The right to opposition and the individualized automated decision-making process aim at the right to oppose the processing of personal data when:

- processing is necessary for the fulfillment of a task which serves a public interest or when considering a legitimate interest of the operator;
- when processing personal data is aimed at direct marketing, you have the right to oppose your processing at any time.

The website www.universalsa.ro it does not do automatic processing, create profiles that produce legal effects that affect the target person or similarly affect it to a significant extent.

More information about your rights can be obtained by consulting the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and the repeal of Directive 95/46 / EC, published in the Official Journal of the European Union L 119 (4.5.2016) and applicable from 25 May 2018 (useful link: <https://eur-lex.europa.eu/legal-content/RO/TXT/PDF/?uri=CELEX:32016R0679&from=RO>).

All these rights may be exercised by a written request signed and dated as follows:

- by post: 2-4 Franceza St., 3rd District, Bucharest, Romania, Zip code: 030104;
- by email: DPO@universalsa.ro.

Complaints relating to the processing of personal data may be addressed to the [National Supervisory Authority for Personal Data Processing](#).